

Company - EDMO.ORG

Industry - Non-Profit

Customer profile – Offer school camps and classes for California School District students. Two hundred school partners, hundreds of camps, and thousands of students served each year.

Project – Integrated solution for custom e-commerce, data management, and camp registration management platform. Enabled School Districts to provide summer camp slots to their students through unique portals for each district.

Objective: A new solution to help EDMO maximize their local impact, expand their reach to more students through partnerships with school districts, optimize operations and staff productivity.

Project time - 14 months

Key Drivers for a custom software solution:

- 1. Multiple systems and platforms that did not integrate.
- 2. Heavy administrative costs combining spreadsheets, computer files, and cloud database information into meaningful and actionable data.
- 3. Off the shelve software did not foot the bill. Two separate cloud based applications to schedule and support EDMO summer camps, payment processing, and reporting.
- 4. Customer experiences suffered due to multiple system platforms.
- 5. Employees were frustrated with the amount of mundane and time consuming administration to get the data required to perform their jobs well.

Why EDMO Chose Allied Code:

- 1. Through early collaboration with their leadership and trusted advisors, together, focusing on their business challenges, Allied Code came up with a technology solution that they hadn't thought of on their own.
- 2. Reputation as a trusted technology leader.
- 3. Dedicated team of developers, UI/UX designers, and projects leads.
- 4. US based company helping safeguard that communications and time zones aligned with project timing i.e., no deployment delays
- 5. Solid history of collaborating closely with clients, in an agile environment, thus ensuring projects were delivered on time and in-budget.



Outcome:

- 1. The E-commerce platform and camp scheduling application dramatically improved customer experiences and the success of EDMO camps.
- 2. EDMO teams were freed up to do what they were passionate about, thus improving productivity and job satisfaction.
- 3. EDMO's operations budget was meaningfully reduced.
- 4. ROI metrics were measurable and positive.